

## Magdalene May Ball 2025

### **Ticketing Terms & Conditions**

#### **1. General**

- 1.1. This Agreement sets out the Terms and Conditions for purchasing and transferring a ticket for and attending the Magdalene May Ball 2025 (“the Ball”).
- 1.2. This Agreement is between the Magdalene May Ball Committee (“the Committee”), and the person who purchases a ticket (“the Purchaser”) or the persons for whom the Purchaser purchases a ticket (“the Guest”).
  - 1.2.1. If the Purchaser is purchasing tickets for one or more Guests, they also agree to these Terms and Conditions on behalf of their Guests and declare that they have the authority to represent their Guests in this matter.
  - 1.2.2. It is the responsibility of the Purchaser to bring these Terms and Conditions to the attention of their Guests prior to purchase.

#### **2. Eligibility**

- 2.1. Tickets will be allocated, subject to availability, on a first come, first serve basis, and must be purchased using the online ticketing system on the website of the Ball.
- 2.2. The Purchaser must be a current member (including undergraduates, postgraduates, Fellows, and staff) or alumni of the University of Cambridge.
- 2.3. In addition to purchasing a ticket for use by themselves, the Purchaser may:
  - 2.3.1. Purchase up to two tickets for use by their Guests;
  - 2.3.2. Subject to availability, purchase one or more upgrades for themselves and/or for their Guests, either when purchasing their tickets or after having purchased a ticket; and
  - 2.3.3. Make an optional donation to Clarissa’s Campaign for Cambridge Hearts.
- 2.4. Guests must be a bona fide acquaintance of the Purchaser. This means that there must be a genuine relationship between the Purchaser and the Guest not fabricated for the purposes of purchasing a ticket.
- 2.5. If all tickets have been sold and a prospective Purchaser is unable to purchase a ticket, they may indicate their interest by completing the waiting list sign up form on the website of the Ball.

- 2.5.1. As and when tickets become available, each prospective Purchaser will be given 48 hours, beginning from the moment they are notified, to pay the relevant purchase price.
- 2.5.2. Should the prospective Purchaser fail to pay the relevant purchase price in accordance with Clause 2.5.1, their name will be removed from the waiting list, and the ticket will be offered to the next prospective Purchaser on the list.

### **3. Purchasing Tickets**

- 3.1. The Purchaser shall endeavour to provide complete and accurate details for themselves and their Guest for whom they purchase a ticket. If the Purchaser provides incorrect or misleading details, the tickets are voidable at the insistence of the Committee.
- 3.2. All payments must be made via the online ticketing system on the website of the Ball, or by bank transfer within 48 hours of purchase, including the reference number given, to the following account:

Account Name: Magdalene College May Ball

Account Number: 79956360

Sort Code: 30-64-42

- 3.3. The Purchaser is responsible for paying any bank charges or differences due to exchange rate.
- 3.4. If payment is incomplete or late, the ticket will be immediately rendered void and invalid.
- 3.5. The Committee reserves the right to assume that payment is incomplete if it is unable to verify that payment has been made.
- 3.6. The price for a standard ticket is as follows:
  - 3.6.1. For current members of Magdalene College, £215.
  - 3.6.2. For alumni of Magdalene College, £250.
  - 3.6.3. For current members and alumni of the University of Cambridge (except current members and alumni of Magdalene College), £260.
  - 3.6.4. For Guests of current members of Magdalene College, £250.
  - 3.6.5. For Guests of alumni of Magdalene College, £260
  - 3.6.6. For Guests of current members and alumni of the University of Cambridge, £260.
- 3.7. The price for a Pepys Club ticket is £490.
- 3.8. The price of upgrades are as follows:

- 3.8.1. One Queue Jump upgrade costs £50.
- 3.8.2. One Dining upgrade costs £85.
- 3.8.3. One Punt into the Ball upgrade costs £60.
- 3.9. A person with a valid ticket for the Ball (“Ticket Holder”) who holds a ticket including a Dining upgrade will be asked to complete a dietary requirements form. If they would like to change the details they have submitted, they must notify both the Head of Catering ([catering2025@magdalenemayball.com](mailto:catering2025@magdalenemayball.com)) and Head of Ticketing and Website ([ticketingandwebsite2025@magdalenemayball.com](mailto:ticketingandwebsite2025@magdalenemayball.com)) by email by 1 June 2025.
- 3.10. The Committee reserves the right, at their absolute discretion, to offer discounts of up to 100% of the value of any tickets to any persons.

#### **4. Ticket Transfers and Refunds**

- 4.1. Tickets may only be transferred subject to the following conditions:
  - 4.1.1. Tickets may not be transferred for a price exceeding the cost price, plus any bank charges, other payment processing charges and/or administrative charges payable to the Committee.
  - 4.1.2. The transferee must be a current member or alumni of the University of Cambridge.
  - 4.1.3. The transferee must be eligible for type of ticket transferred. If the transferee would not have been eligible to purchase the relevant ticket at its reduced price, the difference between the prices (in addition to any relevant charges) must be paid in full to the Committee. No refund will be provided where the difference is negative. For the purpose of ticket transfers, current members and alumni of the University of Cambridge are eligible to purchase tickets initially purchased for Guests.
  - 4.1.4. Any ticket transfers must include the transfer of upgrades deemed part of the ticket.
  - 4.1.5. Unless otherwise provided, discounted tickets and tickets not acquired from the online ticketing system on the website of the Ball are non-transferrable. The Committee reserves the right to designate certain tickets as non-refundable; the relevant Purchaser and/or Ticket Holder will be notified prior to the initial purchase or initial transfer.
  - 4.1.6. The transferee must agree to the terms and conditions in this Agreement.
- 4.2. Any tickets transferred in breach of Clause 4.1 will be cancelled without refund. Any persons in breach of, or attempts to breach, Clause 4.1, will be refused admission to

the Ball, regardless of whether they hold a valid ticket at the time of attempted admission to the Ball. For the avoidance of doubt, such persons will have no right to claim a refund.

4.3. A Ticket Holder may request to change the name and details on their ticket (“Name Change”) by completing the Name Change Request Form on the website of the Ball, subject to the following conditions:

4.3.1. All Name Change requests are subject to approval by the Committee. The Committee reserves the right to reject any Name Change requests at its absolute discretion, especially where it suspects there has been a breach, or an attempted breach, of Clause 4.1.

4.3.2. If a Name Change request is approved, it shall take effect subject to the Ticket Holder paying the relevant administrative charge outlined in Clause 4.4 within 48 hours of notification of the approval either via the online ticketing system or by bank transfer to the account listed in Clause 3.2.

4.3.3. Save in exceptional circumstances, the Committee will not entertain any Name Change requests after 2 June 2025.

4.4. The following administrative charges shall be payable upon the approval of a Name Change request:

4.4.1. For requests made on or before 25 March 2025, the Name Change will be made free of charge.

4.4.2. For requests made between 26 March 2025 and 11 May 2025 (inclusive of both days), the Name Change will incur a £40 administrative charge.

4.4.3. For requests made between 12 May 2025 and 1 June 2025 (inclusive of both days), the Name Change will incur a £80 administrative charge.

4.5. Tickets are refundable only in exceptional circumstances at the absolute discretion of the Committee. In any event, no refund will be given where the Ticket Holder has acted in breach of this Agreement, or the Ticket Holder is refused admission to or removed from the Ball in accordance with any provisions under Clause 5.

## **5. On the Night**

5.1. Admission to the Ball is only open to persons with a valid ticket for the Ball (“the Ticket Holders”) who are able to show valid physical photographic identification, which must show a name that matches the name on the ticket and show that the Ticket Holder is aged eighteen or above. The Committee reserves the right to impose further

requirements in accordance with in government regulations or guidance the event of a public health emergency.

- 5.2. No persons under the age of eighteen may be admitted to the Ball.
- 5.3. The Committee reserves the right to conduct security searches and confiscate any items which, in the Committee's opinion, may cause danger or disruption. Persons who refuse may be refused admission to the Ball.
- 5.4. The Committee reserves the right to refuse admission to the Ball at its absolute discretion to any person, whether or not they are in possession of a valid ticket. In particular, admission to the Ball will be refused to any person who:
  - 5.4.1. Does not adhere to the dress code specified; or
  - 5.4.2. In the opinion of a member of the Committee, is unfit for admission by reason of being under the influence of alcohol, drugs or any illegal substance, or is behaving in an anti-social or otherwise unacceptable manner.
- 5.5. Ticket Holders will be issued with a wristband, which must be worn for the full duration of the Ball and shown to any member of the Committee or any persons engaged to work on behalf of the Committee ("the Staff") upon request. Ticket Holders must not give their wristband to any other persons. Wristbands shall remain the property of the Committee and may be removed from Ticket Holders if they leave the Ball.
- 5.6. Ticket Holders are expected to conduct themselves with due care throughout the Ball. In particular:
  - 5.6.1. Guests with allergies are responsible for querying allergen information if they are unsure, and for bringing their own allergy medication and/or EpiPen to the Ball, if necessary.
  - 5.6.2. The Committee does not condone excessive alcohol consumption and hereby gives notice of the risks inherent in careless participation at the Ball.
- 5.7. Ticket Holders must only smoke in the designated smoking areas.
- 5.8. The Committee reserves the right at its absolute discretion to change all or any part of the programme for the Ball, including, but not limited to, the entertainment, food, and drinks. No such change shall provide any cause of action on the part of any person attending the Ball.
- 5.9. The taking of photographs or video or tape recordings at the Ball is only permitted for recreational and personal purposes; taking photographs and recordings for all other purposes are absolutely prohibited. Persons considered by the Committee to be

making prohibited recordings may be asked to refrain from doing so and, on refusal, may be required to leave the Ball.

5.10. Notwithstanding Clause 5.9, the Committee may require Ticket Holders from taking photographs and video or tape recordings, even for personal use, if this is necessary to prevent the Committee from breaching its obligations. The Committee may make such requests clear at the Ball. If such a request is made, the provisions relating to expulsion in Clause 5.9 will apply.

5.11. The Committee reserves the right of the Committee and the Staff to act as it deems necessary in the interest of safety and security, or enjoyment and well-being, of any persons during the Ball, including requiring a Ticket Holder to leave the Ball immediately. In particular, any persons suspected of spiking or using drugs will be required to leave the Ball.

5.12. The Committee accepts no responsibility for any financial compensation if the removal of a Ticket Holder is required.

5.13. Once a Ticket Holder has left, they may not re-enter the Ball for any reason, subject to the Committee's absolute discretion.

## **6. Miscellaneous**

6.1. The Committee accepts no liability whatsoever for any loss or damage to the personal or other property of any person attending the Ball, whether caused by any default or want of care on the part of any member of the Committee, any of its Staff, contractors, subcontractors or independent contractors, or otherwise. Guests are strongly advised to insure any items of value before attending.

6.2. The Committee accepts no liability for any injurious act or default committed by themselves or any of the other persons referred to in the previous Clause which may cause death or personal injury, unless and to such extent as such act or default could have been foreseen and avoided by the exercise of due care and diligence on the part of the Committee.

6.3. The Committee shall not be liable (including to offer any refunds) if the Ball or any aspect of the Ball is cancelled or curtailed for so long as and to the extent that such cancellation or curtailment results from events, circumstances or causes beyond its reasonable control, including, but not limited to, acts of God (such as fire, flood, drought, earthquake, windstorm, or other natural disaster); power failure; epidemic or pandemic; nuclear, chemical or biological contamination or sonic boom; any law or action taken by a government or public authority, including failing to grant a necessary

licence or consent; if the Ball falls during a period of National Mourning; any action by Magdalene College; terrorism; collapse of buildings, fire, explosions or accidents; any labour or trade dispute, strikes, industrial action, or lockouts; and non-performance by suppliers or subcontractors.

- 6.4. This Agreement shall be governed and construed in accordance with the laws of England and Wales.
- 6.5. Except expressly provided for in this Agreement, a person not party to this Agreement shall not have any rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any of the provisions of this agreement.
- 6.6. The Committee reserves the right to terminate the Ball as a whole in the interest of guests' safety.
- 6.7. The Committee reserves the right to amend, add and/or replace any of these terms and conditions at any time.
- 6.8. In the event of any dispute, all decisions of the Committee are final.